

UI OPERATIONAL PERFORMANCE

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Quarter Ending March 31, 2001

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Introduction

- This is the fifteenth in a series of quarterly reports designed to give a broad overview of UI operational performance and its basic context. Where available, data shown are for the quarter, or for the 12-month period, ending March 31, 2001.
- Users are encouraged to offer comments to the Division of Performance Management on the content, format and displays of the report. Please send comments to Burman Skrable on (202) 693-3197.

Macro Scene


- *For the quarter*, although many economic indicators pointed to slower growth and firms continued to forecast earnings declines or lowered earnings growth rates, overall labor market conditions deteriorated only modestly relative to the same quarter in 2000 while pointing to worse conditions ahead. The total unemployment rate was 4.6% (vs. 4.4% in 2000) and the IUR was 2.4%, vs. 2.1% a year ago. However, both initial claims and first payments in the quarter were about 25% higher than a year earlier, presaging rising payments.
- *For the year*, comparing 1-year values with 3-year averages shows the beginnings of labor market deterioration. Although the TUR and IUR and weeks claimed are at or below 3-year averages, initial claims and first payments exceed their 3-year averages and their year-ago values. On the other hand, both the exhaustion rate and average duration are lower than both 3-year averages and their year-ago values; both phenomena probably reflect the run-up in first payments, which appear in the denominators of both ratios. Benefit payments (\$20.5 Vs. \$19.6 bil.) and tax collections (\$19.9 bil. Vs. \$19.6) both exceed 3-year averages. State ranges for all continue high: IUR from 0.5% to 5.1%, duration from 9 weeks to 19 weeks, and the exhaustion rate from 6% to 53%. The fact that aggregate benefit payments have risen above contributions (\$20.5 vs. \$19.9 bil.) signals the end of Trust Fund rebuilding.

Movement in the Aggregate Performance on GPRA/TIER I Measures

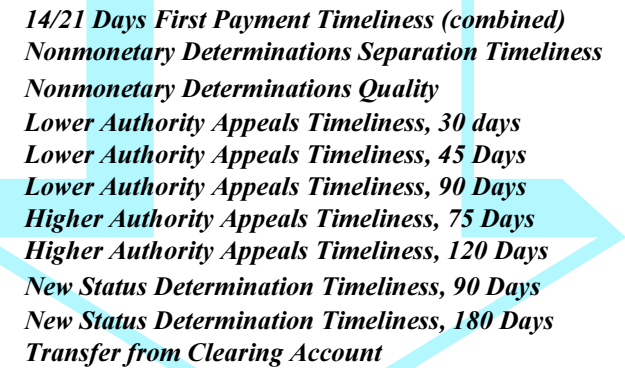
from December to March



*35 Days First Payment Timeliness (combined)
Nonmonetary Determinations NonSep Timeliness
Lower Authority Appeals Quality
Higher Authority Appeals Timeliness, 45 days*



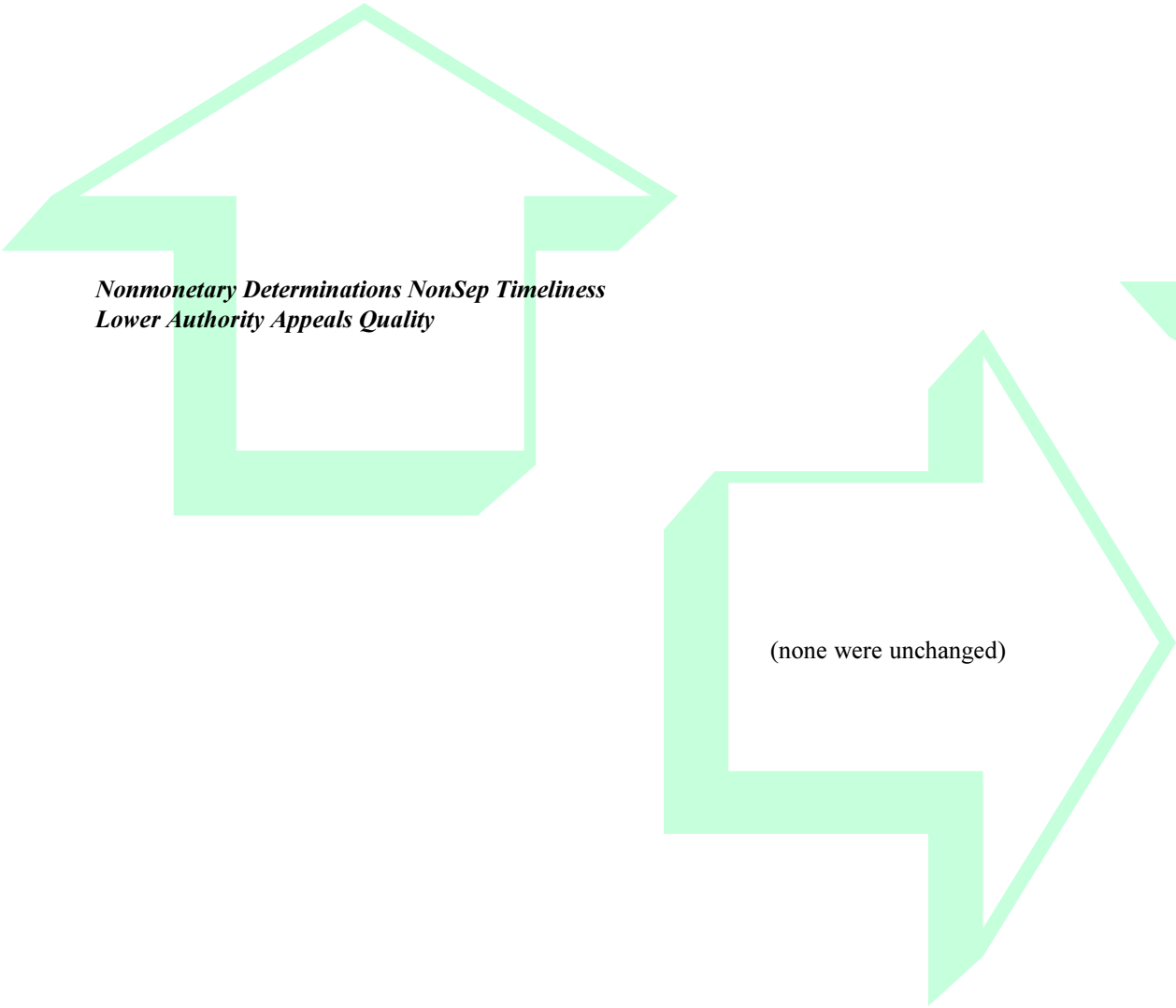
(none were unchanged)



*14/21 Days First Payment Timeliness (combined)
Nonmonetary Determinations Separation Timeliness
Nonmonetary Determinations Quality
Lower Authority Appeals Timeliness, 30 days
Lower Authority Appeals Timeliness, 45 Days
Lower Authority Appeals Timeliness, 90 Days
Higher Authority Appeals Timeliness, 75 Days
Higher Authority Appeals Timeliness, 120 Days
New Status Determination Timeliness, 90 Days
New Status Determination Timeliness, 180 Days
Transfer from Clearing Account*

Movement in the Number of States Passing GPRA/TIER I Measures

from December to March



Nonmonetary Determinations NonSep Timeliness
Lower Authority Appeals Quality

(none were unchanged)



14/21 Days First Payment Timeliness (combined)
35 Days First Payment Timeliness (combined)
Nonmonetary Determinations Separation Timeliness
Nonmonetary Determinations Quality
Lower Authority Appeals Timeliness, 30 days
Lower Authority Appeals Timeliness, 45 Days
Lower Authority Appeals Timeliness, 90 Days
Higher Authority Appeals Timeliness, 45 days
Higher Authority Appeals Timeliness, 75 Days
Higher Authority Appeals Timeliness, 120 Days
New Status Determination Timeliness, 90 Days
New Status Determination Timeliness, 180 Days
Transfer from Clearing Account

UI System Performance

GPRA / Tier I Performance

- From the September to December quarters the reciprocity rate jumped sharply from 40% to 46%, and the BAM wage replacement rate stayed constant at about 47%. The percentage of UI claimants registered with the Job Service receded from about 61% to about 56%. First payment timeliness indicators generally weakened. The percentage of payments attaining the combined 14/21 criterion fell by about 1.5 points but the number of States attaining the proposed FY2002 combined criterion for 14/21 day 1st payment timeliness fell by 10. The number of states attaining the combined, intrastate and interstate criteria all fell. The aggregate nonmon quality score dropped 1 point to 70.7% and the number of states failing to attain the criterion rose from 25 to 28.
- Overall, eleven quarterly Tier I aggregate indicators fell and four rose from the preceding quarter, and the number of states meeting criteria fell for 13 measures.
Areas where greatest number of States achieve criteria: Interstate payments within 14/21 days; all first payments within 35-days; Lower Authority appeals quality; Higher Authority 75-day and 150-day timeliness; status determinations timeliness.
Weakest areas: Nonmon timeliness and quality; 14/21 day first payments (combined); timeliness of trust fund transfer; Lower Authority appeals timeliness, 30- and 45-day.
- 1st Payment Timeliness. The January-to-March quarter was not a good one for 1st-payment timelapse at the 14/21-day interval. The aggregate figure declined by about 1.5 percentage points as both intrastate and interstate payments timeliness fell. The number of States meeting the aggregate, intrastate and interstate criteria all dropped, the aggregate falling by 10 from 38 to 28. Time lapse at the 35-day interval was about the same but the number of states failing the criteria all rose slightly. Figures for the current quarter are all still above their 3-year averages, however.
- Nonmonetary Determinations. Aggregate timeliness for seps declined about four points, to 68%, while nonsep timeliness eased upward. Aggregate quality scores fell about a point. The number of states meeting the criteria all fell by 2 or 3. Relative to their three-year averages, sep timeliness is about 3 points down, nonsep timeliness is up about a point, and quality scores are unchanged. This suggests no improvement in this area.
- Lower Authority Appeals. Aggregate timeliness at all levels declined from the previous quarter, with the 30-day level falling about five points and 45-day about four. Seven fewer states made the 30-day criterion than in the previous quarter, and five fewer made the 45-day criterion, and aggregates at all levels are below their 3-year averages. The aggregate quality score rose about 1.5 points and all States exceeded the quality criterion.
- Higher Authority Appeals. Aggregate timeliness performance improved marginally at the 45-day level and worsened marginally at the other two levels. The number of States meeting all three timeliness criteria declined by one to three, with 5 States missing the 45-day criterion and 5 missing the 75-day criterion.

- Status Determinations Timeliness. Aggregate time lapse at both 90 days and 180 days fell by four percentage points. The number of States meeting the 90-day criterion fell from 53 to 52 and the 180-day criterion from 53 to 51.
- Transfer Timeliness. Quarterly timeliness varied depending on the measure used. By the old measure, aggregate performance worsened slightly, from 2.3 days to 2.4 days, but the ratio measure improved from 2.06 to 1.60. The number of States meeting the old measure fell from 35 to 29, while the number meeting the new measure rose from 23 to 33.

Other Important Measures

The other indicators had a mixed pattern from September to December.

- The % of Continued Claims paid within 21 days were unchanged. On average the system pays about 94% of continued claims within 21 days; in the current quarter, the best State was at 99.6%, the lowest at 78%.
- BAM overpayment rate was about the same, near 9%.
- Workforce development measures were varied. BAM data showed about 12% of claimants received referrals from the ES (down from 15% in the previous quarter) and 4% were in training. Aggregate data showed about 41% of UI initial claimants were profiled (up from 35%), of whom 35% were put into the services pool. About 33% of those pooled were referred to services. Unfortunately, 9048 reporting continues to be suspect.
- BPC recovery rates were up (Fraud from 51% to 73%; Nonfraud to 63% from 56%). The quarterly highs suggest continuing measurement anomalies on the 227 report, however. For the quarter, one state reported fraud collections as high as 625% of establishments.
- Tax measures. The annual measure for % of contributions on time was unchanged at 88%, but this is down from its 3-year average of 90%. Accounts receivable for the year ending March averaged about 2.2% of contributions due, down from its 3-year average of 2.3%. During the calendar year, however, audit penetration improved relative to its 3-year average, to 1.9% from 1.8%. The percent of wages audited was 1% in the quarter, about at its one-year average of 1.1% but down relative to the three-year average of 1.5%. The percent of wages change resulting from audit rose from 3.9% to 4.8%.

GPRA Scorecard

For the 12 months ending in March 2001 against the ETA Strategic and Annual Performance Plan goals for UI relative to the targets contained in the FY 2001 APP:

Goal/Indicator	2001 Target	Performance
# States meeting nonmon quality criterion	28 States	24 States
# States meeting Sec. Std., intrastate 1st pay timeliness, 14/21 days	48 States	45 States
# States meeting new status timeliness criterion, 90-day	50 States	47 States
# States passing new status accuracy acceptance sample	36 States	Not Available
Speed of Deposit into Clearing Accounts	Under development	Not Applicable
# States meeting timeliness of transfer to Trust Fund criterion	39 States	28 States
Reciency Rate	$\geq 39\%$	39%
# States with MaxWBA $\geq 2/3$ of Avg. Weekly Wage	13	10
# States with AHCM ≥ 1.0	≥ 32 States	32 States*
Entered Employment Rate or Alternative	Under development	NA
Exhaustion Rate	$\leq 32\%$	28%

* FY 2000

UI QUARTERLY MANAGEMENT REPORT

CHART I

Report Period: January 1, 2001 to March 31, 2001

Rundate: 23-Jul-2001

	NATIONAL AGGREGATE				STATE PERFORMANCE					
	3-Yr	1-Yr	Prev Qtr	Curr Qtr	1-Yr		Previous Quarter		Current Quarter	
					High	Low	High	Low	High	Low
MACRO INDICATORS										
Net UI Contributions (3-yr. is annual avg.)	19.6B	19.9B	3.0B	2.5B	2.8B	7.7M	415M	1.3M	447M	1.6M
Net UI Benefits (3-yr. is annual avg.)	19.6B	20.5B	4.6B	7.2B	2.3B	2.5M	523M	0.7M	695M	0.6M
TUR (unadjusted)	4.2%	4.1%	3.7%	4.6%	10.1%	2.1%	10.8%	2.3%	11.3%	2.4%
IUR (unadjusted)	1.8%	1.8%	1.6%	2.4%	5.1%	0.5%	4.9%	0.4%	6.2%	0.7%
Total Unemployment Level (weekly, unadjusted)	5.9M	5.7M	5.2M	6.5M	0.8M	9,145	0.9M	77,891	0.8M	7,926
Insured Unemployment Level (weekly, unadjusted)	2.2M	2.2M	2.1M	3.0M	0.3M	2,171	0.3M	1,759	0.3M	2,090
Number of First Payments (3-yr. is annual avg.)	7.3M	7.6M	1.8M	2.8M	1.0M	1,107	0.3M	320	0.3M	249
Number of Initial Claims (3-yr. is annual avg.)	16.1M	16.8M	4.7M	5.3M	2.4M	1,932	0.6M	451	0.7M	481
Average Duration of Benefits (weeks)	14.0	13.4	^	^	18.6	8.7	^	^	^	^
Exhaustion Rate	30.8%	28.4%	^	^	53.4%	6.0%	^	^	^	^
GPRA PERFORMANCE										
UI Reciprocity Rate	37.7%	38.8%	39.7%	46.1%	79.9%	17.3%	87.1%	16.3%	93.1%	22.6%
Wage Replacement Ratio (BAM)	46.4%	46.9%	47.0%	47.6%	55.2%	31.1%	55.8%	34.2%	57.6%	29.0%
% UI Claimants Registered with ES (BAM)	60.6%	59.7%	60.9%	56.4%	100.0%	9.0%	100.0%	6.3%	100.0%	2.2%
OTHER IMPORTANT MEASURES OF PERFORMANCE										
% of Contributory Employers Filing Reports Timely	86.0%	84.1%	82.9%	83.1%	99.1%	56.5%	99.1%	55.4%	100.6%	27.3%
Cont. Claims Payment Timeliness, Intra, 21 days	93.5%	93.8%	93.8%	94.0%	99.5%	80.7%	99.6%	80.4%	99.5%	78.3%
BAM Overpayment Rate	8.9%	9.1%	8.9%	9.0%	24.7%	2.2%	34.6%	2.9%	30.0%	0.6%
Fraud Overpayment Recovery Rate	54.4%	56.7%	51.0%	72.8%	105.5%	15.9%	176.2%	23.5%	624.9%	23.2%
Nonfraud Overpayment Recovery Rate	57.0%	57.4%	55.7%	63.2%	102.3%	23.4%	224.3%	18.4%	179.2%	19.9%
% of Amounts Due that were Paid Timely	90.3%	90.5%	87.6%	87.6%	100.0%	13.4%	98.8%	3.4%	98.5%	29.6%
% of Accounts Receivable at end of report period	2.3%	2.2%	^	^	18.3%	0.3%	^	^	^	^
% of Change in total wages resulting from audit	4.0%	4.1%	3.9%	4.8%	24.0%	0.1%	43.9%	0.0%	123.6%	0.0%
% of Contributory employers who are audited	1.8%	1.9%	^	^	4.1%	0.1%	^	^	^	^
% of Total wages audited (annualized)	1.5%	1.1%	1.2%	1.0%	3.6%	0.0%	1.1%	0.0%	3.0%	0.0%
UI and the WORKFORCE DEVELOPMENT SYSTEM										
% of UI claimants receiving referrals from ES (BAM)	15.2%	14.4%	15.4%	11.9%	49.7%	0.2%	56.5%	0.5%	45.2%	1.0%
% of UI claimants in Training (BAM)	4.9%	4.5%	5.3%	3.9%	9.6%	0.8%	16.4%	1.1%	10.8%	1.0%
Claimants profiled as % of ICs	41.0%	39.1%	35.3%	40.9%	84.2%	9.1%	74.6%	8.1%	113.6%	9.1%
Claimants pooled as % of those profiled	35.4%	40.0%	40.3%	35.2%	98.3%	0.9%	98.5%	0.3%	98.5%	2.8%
Claimants referred to services as % of pooled	36.5%	35.3%	33.7%	33.6%	97.6%	3.2%	100.0%	4.8%	126.7%	3.1%

* Data not available

^ Measure is calculated on a yearly basis only

QUARTERLY MANAGEMENT REPORT

CHART II

Report Period: January 1, 2001 to March 31, 2001

Rundate: 23-Jul-2001

TIER 1 MEASURES	CRITERION	NATIONAL AGGREGATE				STATE PERFORMANCE					
		3-Yr	1-Yr	Prev Qtr	Curr Qtr	Previous Quarter			Current Quarter		
						High	Low	Fail	High	Low	Fail
FIRST PAYMENT TIMELINESS											
1st Pays in 14/21 Days (combined)	90%	89.3%	89.8%	91.1%	89.7%	98.4%	82.4%	16	98.5%	79.5%	25
1st Pays in 14/21 Days (intrastate)	87%	90.0%	90.5%	91.7%	90.6%	98.5%	82.5%	5	98.6%	81.1%	9
1st Pays in 14/21 Days (interstate)	70%	79.6%	81.2%	83.3%	80.7%	95.7%	25.0%	2	95.9%	40.1%	9
1st Pays in 35 Days (combined)	95%	97.0%	97.3%	97.4%	97.5%	99.9%	91.9%	2	99.8%	90.8%	5
1st Pays in 35 Days (intrastate)	93%	97.2%	97.4%	97.5%	97.7%	99.9%	91.1%	1	99.9%	91.4%	2
1st Pays in 35 Days (interstate)	78%	93.2%	93.9%	94.7%	93.8%	99.2%	81.0%	0	99.4%	65.5%	3
NONMONETARY DETERMINATIONS											
Separation Determinations within 21 Days	80%	71.2%	70.3%	72.9%	68.2%	98.4%	30.2%	31	98.7%	25.2%	33
Nonseparation Determinations within 14 Days	80%	65.6%	64.1%	65.6%	66.1%	93.2%	25.3%	43	92.7%	25.3%	41
Nonmon Determ scoring > 80 pts	75%	70.7%	70.3%	71.7%	70.7%	95.1%	20.8%	25	93.4%	24.6%	28
LOWER AUTHORITY APPEALS											
LAA decisions within 30 days	60%	69.6%	65.6%	64.3%	58.9%	100.0%	2.3%	12	99.8%	2.9%	19
LAA decisions within 45 days	80%	86.4%	83.8%	83.9%	79.5%	100.0%	7.0%	7	100.0%	10.3%	15
LAA decisions within 90 days	95%	96.1%	95.4%	95.8%	94.6%	100.0%	35.7%	8	100.0%	38.3%	9
LA benefit appeals with combined scores > 85%	80%	93.5%	94.7%	94.3%	96.1%	100.0%	50.0%	3	100.0%	82.5%	0
HIGHER AUTHORITY APPEALS											
HAA decisions within 45 days	50%	66.8%	68.7%	67.3%	67.9%	98.9%	6.6%	4	99.1%	23.2%	5
HAA decisions within 75 days	80%	88.9%	90.2%	90.2%	89.3%	100.0%	62.3%	2	100.0%	66.8%	5
HAA decisions within 150 days	95%	97.7%	98.6%	98.8%	98.2%	100.0%	94.8%	1	100.0%	88.9%	3
NEW STATUS DETERMINATIONS											
New status determinations made within 90 days	60%	79.2%	79.5%	83.0%	79.1%	94.3%	58.0%	0	94.3%	22.4%	1
New status determinations made within 180 days	80%	89.2%	88.7%	91.6%	87.2%	98.4%	71.3%	0	98.3%	54.3%	2
TIMELINESS OF TRANSFERS FROM CA TO TF											
# Days of transfer from clearing account to trust fund	<= 2 days	2.2	2.2	2.3	2.4	12.3	0.0	18	8.9	0.0	24
Annual ratio	<=1.75	1.90	1.85	2.06	1.60	15.47	-2.18	21	11.90	-0.12	20

* Data not available

^ Measure is calculated on a yearly basis only

UI QUARTERLY MANAGEMENT REPORT REGION I - BOSTON

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	CT		ME		MA		NH		RI		VT	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days - intrastate	87%	93.8%	94.4%	87.4%	88.0%	89.3%	90.0%	81.1%	88.5%	86.2%	84.7%	90.8%	91.5%
1st Pays in 14/21 days - interstate	70%	73.9%	74.8%	67.4%	58.2%	77.8%	80.4%	50.0%	72.2%	79.1%	74.8%	83.6%	90.7%
1st Pays in 35 days - intrastate	93%	98.1%	97.9%	98.0%	97.7%	97.8%	97.0%	91.8%	95.6%	97.1%	96.0%	96.9%	97.3%
1st Pays in 35 days - interstate	78%	88.1%	87.3%	90.7%	90.4%	91.7%	91.9%	77.3%	86.9%	95.4%	94.0%	91.8%	96.4%
Tax/Cash Management													
Days' worth of deposits in Clearing Account	≤ 2 days	2.4	2.0	2.4	2.0	1.4	1.4	6.3	3.5	0.7	0.7	1.5	1.6
GPRA Performance													
UI Recipency Rate	NA	93.1%	79.9%	58.0%	42.0%	78.3%	71.8%	22.6%	17.3%	69.1%	59.5%	58.4%	49.9%
BAM Wage Replacement Ratio	NA	46.2%	45.0%	51.7%	50.5%	48.9%	47.1%	42.5%	41.5%	56.8%	55.2%	52.0%	51.3%
UI claimants registered with ES (BAM)	NA	41.3%	40.5%	76.9%	70.7%	15.8%	23.1%	78.8%	82.3%	94.9%	94.6%	89.0%	62.8%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION I - NEW YORK

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	NJ		NY		PR		VI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days - intrastate	87%	92.2%	91.6%	90.7%	89.1%	88.3%	88.6%	89.5%	81.8%
1st Pays in 14/21 days - interstate	70%	76.7%	75.3%	83.9%	80.1%	47.6%	45.3%	66.7%	30.8%
1st Pays in 35 days - intrastate	93%	98.6%	98.2%	97.5%	96.6%	96.7%	98.7%	96.5%	94.9%
1st Pays in 35 days - interstate	78%	91.7%	90.7%	94.3%	92.0%	72.3%	85.8%	83.3%	69.2%
Tax/Cash Management									
Days' worth of deposits in Clearing Account	≤ 2 days	0.1	0.1	1.5	1.3	*	*	0.1	0.1
GPRA Performance									
UI Recipency Rate	NA	63.4%	54.8%	47.8%	38.3%	38.1%	38.3%	*	*
BAM Wage Replacement Ratio	NA	55.6%	53.9%	48.9%	48.9%	45.2%	44.8%	*	*
UI claimants registered with ES (BAM)	NA	29.6%	38.3%	28.1%	21.9%	46.7%	60.0%	*	*

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT

REGION II - PHILADELPHIA

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	DE		DC		MD		PA		VA		WV	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days - intrastate	87%	95.1%	95.1%	86.5%	85.1%	93.3%	93.6%	86.3%	87.3%	93.8%	94.5%	86.7%	89.3%
1st Pays in 14/21 days - interstate	70%	79.5%	79.4%	75.2%	77.3%	40.1%	75.3%	60.6%	77.0%	76.9%	80.1%	81.0%	79.5%
1st Pays in 35 days - intrastate	93%	97.8%	97.4%	93.0%	91.7%	97.0%	96.6%	96.2%	96.3%	99.0%	98.7%	91.4%	94.6%
1st Pays in 35 days - interstate	78%	90.1%	90.3%	92.0%	93.0%	65.5%	87.3%	83.2%	92.2%	95.6%	95.7%	96.7%	95.2%
Tax/Cash Management													
Days' worth of deposits in Clearing Account	≤ 2 days	3.3	2.3	6.0	2.3	1.4	1.4	0.2	0.1	5.8	4.0	1.9	1.5
GPRA Performance													
UI Reciprocity Rate	NA	54.6%	39.4%	36.8%	36.0%	34.6%	27.3%	62.3%	53.9%	38.8%	30.0%	40.9%	31.8%
BAM Wage Replacement Ratio	NA	45.6%	45.6%	45.6%	44.3%	46.9%	46.1%	57.6%	55.2%	52.5%	48.7%	42.4%	42.1%
UI claimants registered with ES (BAM)	NA	85.4%	88.0%	2.2%	9.0%	26.2%	28.8%	13.2%	19.1%	76.0%	79.4%	49.6%	62.2%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT

REGION III - ATLANTA

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRIT.	AL		FL		GA		KY		MS		NC		SC		TN	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness																	
1st Pays in 14/21 days - intrastate	87%	95.5%	95.8%	88.7%	89.6%	90.5%	92.8%	92.2%	93.2%	94.8%	93.6%	90.1%	90.6%	88.8%	92.0%	95.8%	95.5%
1st Pays in 14/21 days - interstate	70%	86.2%	88.2%	83.0%	84.9%	78.3%	78.7%	70.6%	72.6%	72.2%	72.2%	79.9%	77.0%	87.7%	90.9%	76.9%	77.7%
1st Pays in 35 days - intrastate	93%	98.9%	98.6%	96.1%	96.5%	96.5%	96.8%	98.2%	98.0%	98.0%	97.4%	97.3%	97.0%	97.8%	98.2%	98.9%	98.7%
1st Pays in 35 days - interstate	78%	95.0%	96.1%	92.9%	94.7%	91.6%	91.4%	88.9%	89.3%	92.6%	93.6%	90.7%	90.5%	97.6%	98.1%	94.0%	94.4%
Tax/Cash Management																	
Days' worth of deposits in Clearing Acct	≤ 2 days	1.7	1.6	2.3	2.1	3.7	3.1	2.1	1.6	2.7	1.3	1.7	1.5	3.5	2.7	1.4	1.3
GPRA Performance																	
UI Reciprocity Rate	NA	37.3%	31.0%	27.7%	27.3%	34.8%	26.0%	46.3%	34.7%	39.8%	30.3%	44.5%	38.1%	50.8%	41.1%	52.5%	41.1%
BAM Wage Replacement Ratio	NA	42.7%	43.2%	47.6%	49.9%	47.5%	47.9%	53.8%	51.4%	46.7%	46.4%	53.5%	52.3%	50.1%	48.7%	48.5%	46.4%
UI claimants registered with ES (BAM)	NA	77.8%	80.3%	96.7%	87.7%	66.9%	79.6%	39.7%	54.2%	60.0%	58.5%	68.5%	77.5%	68.5%	77.9%	47.1%	62.9%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION IV - DALLAS

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	AR		LA		NM		OK		TX	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness											
1st Pays in 14/21 days - intrastate	87%	90.6%	92.8%	85.3%	82.8%	88.4%	88.9%	89.3%	90.8%	89.5%	89.4%
1st Pays in 14/21 days - interstate	70%	72.0%	78.0%	58.1%	70.6%	74.6%	76.5%	79.2%	82.5%	86.4%	88.7%
1st Pays in 35 days - intrastate	93%	97.3%	97.7%	94.6%	93.0%	97.6%	97.2%	97.8%	97.4%	97.9%	97.7%
1st Pays in 35 days - interstate	78%	92.4%	93.7%	79.4%	88.3%	91.9%	92.1%	93.5%	94.3%	96.7%	97.0%
Tax/Cash Management											
Days' worth of deposits in Clearing Account	≤ 2 days	1.9	1.7	2.0	1.9	3.3	3.9	1.6	0.6	1.3	1.0
GPRA Performance											
UI Reciprocity Rate	NA	60.3%	49.3%	23.5%	22.0%	26.7%	23.3%	33.3%	27.4%	29.2%	26.3%
BAM Wage Replacement Ratio	NA	53.6%	52.5%	47.9%	45.8%	47.9%	48.1%	50.9%	51.4%	50.8%	50.5%
UI claimants registered with ES (BAM)	NA	42.9%	49.8%	90.0%	83.6%	93.2%	88.4%	85.0%	94.0%	92.3%	92.5%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION IV - DENVER

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	CO		MT		ND		SD		UT		WY	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days - intrastate	87%	87.7%	90.1%	92.2%	92.3%	98.6%	98.0%	85.4%	84.6%	97.6%	97.8%	91.5%	92.5%
1st Pays in 14/21 days - interstate	70%	82.5%	87.4%	88.6%	87.4%	95.9%	95.2%	70.8%	74.7%	93.5%	94.4%	79.6%	77.7%
1st Pays in 35 days - intrastate	93%	97.7%	97.2%	97.9%	97.8%	99.7%	99.4%	98.3%	98.0%	99.9%	99.8%	98.6%	98.8%
1st Pays in 35 days - interstate	78%	95.2%	96.3%	96.1%	96.8%	99.4%	99.2%	95.6%	95.5%	98.7%	99.1%	94.3%	95.0%
Tax/Cash Management													
Days' worth of deposits in Clearing Account	≤ 2 days	2.2	2.4	1.0	1.1	0.0	0.3	2.4	2.7	3.6	3.9	1.2	1.2
GPRA Performance													
UI Reciprocity Rate	NA	32.6%	25.6%	47.9%	35.3%	72.4%	42.4%	39.0%	26.3%	40.3%	31.4%	37.8%	28.9%
BAM Wage Replacement Ratio	NA	48.5%	48.5%	43.9%	44.1%	51.6%	49.4%	47.4%	46.0%	49.7%	49.0%	49.1%	48.5%
UI claimants registered with ES (BAM)	NA	60.0%	71.6%	32.3%	37.3%	100.0%	100.0%	49.0%	58.8%	74.2%	70.9%	87.0%	86.4%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION V - CHICAGO

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	IL		IN		MI		MN		OH		WI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days - intrastate	87%	93.9%	92.7%	85.2%	87.2%	91.2%	89.6%	93.4%	92.4%	92.7%	92.5%	95.3%	94.9%
1st Pays in 14/21 days - interstate	70%	86.5%	86.7%	69.4%	71.8%	67.7%	68.8%	84.7%	82.8%	83.5%	83.8%	89.1%	91.2%
1st Pays in 35 days - intrastate	93%	98.3%	97.7%	95.3%	95.9%	98.7%	98.0%	98.9%	98.6%	99.0%	98.7%	98.2%	98.0%
1st Pays in 35 days - interstate	78%	94.8%	94.9%	89.5%	89.0%	94.0%	92.5%	97.4%	96.5%	96.7%	96.5%	95.7%	96.2%
Tax/Cash Management													
Days' worth of deposits in Clearing Account	≤ 2 days	8.9	7.1	0.7	0.2	1.6	6.4	1.5	8.2	5.0	2.3	7.4	7.2
GPRA Performance													
UI Reciprocity Rate	NA	46.9%	37.9%	59.3%	39.6%	62.2%	45.6%	54.5%	36.9%	51.4%	34.6%	64.6%	51.9%
BAM Wage Replacement Ratio	NA	42.0%	41.1%	49.9%	50.0%	48.7%	47.7%	50.8%	50.4%	42.9%	42.6%	51.9%	49.7%
UI claimants registered with ES (BAM)	NA	25.4%	53.9%	54.0%	66.4%	66.7%	71.7%	35.6%	40.0%	40.2%	57.5%	14.4%	17.6%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION V - KANSAS CITY

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	IA		KS		MO		NE	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days - intrastate	87%	91.7%	90.7%	90.2%	91.7%	85.3%	86.1%	95.4%	94.9%
1st Pays in 14/21 days - interstate	70%	84.4%	83.7%	90.0%	89.9%	80.3%	81.7%	78.5%	80.0%
1st Pays in 35 days - intrastate	93%	98.2%	96.6%	97.4%	97.4%	98.0%	97.7%	99.5%	99.4%
1st Pays in 35 days - interstate	78%	95.3%	93.8%	95.8%	96.1%	95.7%	95.3%	96.6%	97.2%
Tax/Cash Management									
Days' worth of deposits in Clearing Account	≤ 2 days	2.3	1.4	2.4	1.8	1.9	2.0	1.4	1.7
GPRA Performance									
UI Reciprocity Rate	NA	68.3%	50.4%	41.3%	32.0%	53.8%	43.0%	38.8%	28.9%
BAM Wage Replacement Ratio	NA	53.2%	52.1%	48.4%	51.5%	43.0%	43.6%	47.5%	47.1%
UI claimants registered with ES (BAM)	NA	100.0%	100.0%	55.0%	68.7%	88.2%	90.0%	44.4%	61.4%

* Data not available

Rundate: August 3, 2001

UI QUARTERLY MANAGEMENT REPORT REGION VI - SAN FRANCISCO

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	AZ		CA		HI		NV	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days - intrastate	87%	93.4%	95.1%	87.5%	87.8%	92.2%	91.1%	91.9%	90.0%
1st Pays in 14/21 days - interstate	70%	88.1%	84.7%	77.2%	78.3%	76.9%	77.5%	77.2%	73.3%
1st Pays in 35 days - intrastate	93%	97.4%	98.0%	97.6%	97.2%	98.5%	98.1%	96.7%	96.5%
1st Pays in 35 days - interstate	78%	95.5%	95.8%	94.0%	93.8%	96.6%	96.1%	91.0%	89.2%
Tax/Cash Management									
Days' worth of deposits in Clearing Account	≤ 2 days	4.0	3.0	1.1	1.1	1.3	1.1	3.1	3.3
GPRA Performance									
UI Reciprocity Rate	NA	23.3%	23.4%	47.9%	41.0%	35.8%	34.0%	53.0%	48.9%
BAM Wage Replacement Ratio	NA	40.9%	45.6%	38.2%	38.1%	55.2%	54.5%	48.8%	47.0%
UI claimants registered with ES (BAM)	NA	87.9%	72.0%	0.0%	0.0%	56.3%	66.4%	97.5%	39.9%

* Data not available

Rundate: August 3, 2001

Footnote for California % of claimants registered with Job Service: "Although BAM finds otherwise, by policy California considers every claimant filing an unemployment insurance claim to be automatically registered with the California Job Service."

UI QUARTERLY MANAGEMENT REPORT REGION VI - SEATTLE

Report Period: April 1, 2000 to March 31, 2001

TIER I AND GPRA MEASURES	CRITERION	AK		ID		OR		WA	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days - intrastate	87%	92.0%	91.8%	97.0%	96.6%	93.5%	93.8%	89.9%	90.1%
1st Pays in 14/21 days - interstate	70%	89.5%	88.9%	86.9%	90.0%	93.7%	93.8%	86.9%	87.0%
1st Pays in 35 days - intrastate	93%	97.8%	97.7%	99.4%	99.2%	98.5%	98.4%	96.9%	96.8%
1st Pays in 35 days - interstate	78%	96.3%	96.8%	96.9%	97.5%	98.1%	98.0%	95.1%	95.5%
Tax/Cash Management									
Days' worth of deposits in Clearing Account	≤ 2 days	1.5	1.8	1.1	1.3	2.0	1.3	2.0	2.3
GPRA Performance									
UI Reciprocity Rate	NA	67.4%	60.6%	56.1%	39.6%	60.3%	51.3%	49.0%	44.9%
BAM Wage Replacement Ratio	NA	29.0%	31.1%	52.3%	51.1%	49.2%	48.0%	50.7%	51.8%
UI claimants registered with ES (BAM)	NA	29.2%	39.0%	48.3%	58.5%	99.2%	99.8%	80.9%	80.3%

* Data not available

Rundate: August 3, 2001